

## TOYOTA DRIVELINE WARRANTY - TERMS & CONDITION

The following terms and conditions related to Toyota Extended Warranty Plan read with Toyota Driveline Warranty Certificate cum Invoice ("Service Certificate") to cover specific components provide rights, obligations, benefits and limitations provided therein.

### I. Definitions:

<b>Program Manager</b>	means Assurant Automotive Warranty Solutions (India) Limited. (Assurant Automotive India)
<b>Authorised Dealer</b>	means a Manufacturer authorised or approved Toyota dealers and/or repairers;
<b>Breakdown</b>	means an electric, electronic or mechanical fault causing a complete failure of the Components during the EW Term;
<b>Vehicle Delivery Date</b>	means the original delivery date of the Vehicle to You;
<b>Invoice</b>	means the original purchase invoice for the Vehicle issued by the Authorised Dealer;
<b>Manufacturer/Toyota</b>	Means Toyota, who is the original manufacturer of the Vehicle;
<b>Manufacturer's Warranty</b>	means the original Vehicle warranty provided by the Manufacturer which commences on the date of purchase of the Vehicle;
<b>Original Invoice Value</b>	means the original purchase value of the Vehicle excluding any other cost, charge, taxes and amount mentioned on the invoice issued by the Authorised Dealer;
<b>Service Request</b>	means any request by You under Driveline warranty for availing benefit for the specific Aggregates /components of the Vehicle;
<b>Service Term</b>	means the specified term within which Toyota Driveline Warranty Plan is valid, the details of which is provided in the Service Certificate;
<b>Territory Vehicle</b>	means India;
<b>We, Us or Our</b>	means the specified vehicle covered under Toyota Driveline Warranty Plan details of which is provided in the Service Certificate;
<b>Working Day</b>	means Toyota Kirloskar Motors Private Limited;
<b>You or Your</b>	means any day other than a Saturday or Sunday or a public or bank holiday in India. means buyer including his/her legal representatives of Toyota Driveline Warranty Plan;

### II. Overview of Driveline warranty Plan:

- a. We under the Driveline warranty Plan provide specific warranty extension of the Manufacturer's Warranty to internal components of Engine, Transmission/ Gearbox and Differential aggregates for specific model of the Vehicle.
- b. Toyota Driveline Warranty Plan shall be administered by the Program Manager on behalf of Us.
- c. Any benefit under Toyota Driveline Warranty Plan shall only commence after expiry of applicable Manufacturer's Warranty period for the Vehicle.
- d. The Service Certificate shall be read and construed in accordance with Toyota Driveline Warranty Plan and in the event of any dispute, Toyota Driveline Warranty Plan will supersede the Service Certificate.

### III. Eligibility of the Product:

The Vehicle, for whom Toyota Driveline Warranty Plan has been purchased shall only be eligible for benefits if it fulfils all the following conditions:

- (a) The Vehicle must be registered in India for Private & Commercial [viz. taxi registered] use only;
- (b) Less than three (3) years old since first date of registration in India and with less than 1,00,000 kilometres on the odometer;
- (c) Was first registered in the Territory and continues to be registered in the Territory;
- (d) must not be modified outside Manufacturer's specification;
- (e) must not be used for racing, rallies, pace making, reliability trials, speed hill climbing or off road use; and
- (f) must not be used contrary to category of licence or registration granted to the Vehicle in any manner whatsoever.

### IV. Broad Scope of the Services provided under Driveline warranty Plan:

- a. Toyota Driveline Warranty Plan applies to the Vehicle purchased for specified private or commercial use only. Subject to the terms and conditions of Toyota Driveline Warranty Plan, We agree that if during the Service Term Breakdown of specified part or component happens, We may elect to repair or replace the specified part or component of the Vehicle. The benefits under Toyota Driveline Warranty Plan will be provided on cashless basis only.

- b. We also like to assure You that the You may intimate Your Service Request under Driveline warranty Plan at any Authorised Dealer across India without any hassle.
- c. The maximum liability covered by us during the Service Term is limited to the Original Invoice Value post deducting the standard charges and depreciation applicable on the Vehicle as on the date of the Service Request.
- d. Toyota Driveline Warranty Plan provides benefits only to the extent it is not provided by any other service plan, warranty or insurance policy that covers the Vehicle. You must first exercise Your rights under any such products before making a Service Request under the Toyota Driveline Warranty Plan.
- e. The Services committed under Toyota Driveline warranty Plan shall be similar to the service available to You during the Manufacturer's Warranty. Notwithstanding anything contrary contained in the Toyota Driveline Warranty Plan, any defect (of any nature whatsoever) which is excluded under the Manufacturer's Warranty shall not be covered under Toyota Driveline Warranty Plan.
- f. The defective parts of the Vehicle which is replaced under Toyota Driveline Warranty Plan shall become the absolute property of the Program Manager without any cost or consequences to the Program Manager.

### V. Scope of Benefits under Driveline warranty Plan:

- a. **Scope of Benefits:** Subject to the other terms and conditions stipulated in Driveline warranty Plan, Driveline warranty Plan provides service support for Breakdown or failure of the relevant aggregate only related to following parts or components.

- (i) **ENGINE:** All internal parts, turbocharger & Oil inter cooler
- (ii) **TRANSMISSION:** : If the Vehicle is rear wheel drive [4x2] or all-wheel drive [4x4], differential, internal gears / shafts / Engaging mechanism, Propeller shafts & its joints are covered.
- (iii) **Gear Box:** All internal parts
- (iv) In case of major overhauling of Engine, Gearbox, Transmission & Differential aggregate, only Engine oil, Transmission / gear oil & differential oil will be covered. Any kind of top ups and those Items listed under the caption "Limitation" are not covered. The maximum liability under driveline warranty will be the amount paid for the Vehicle by you, excluding optional items and tax.

- b. **Limitation:** Following shall be treated as limitation on the benefits provided under Toyota Driveline Warranty Plan:

- (i) The parts or components which are not listed under the Scope of Benefits section as mentioned in clause no. V(a), above including but not limited to Breakdown of or due to tyres, battery, refrigerants, lubricants, and any parts or components made of rubber.
- (ii) any additional accessories or equipment installed, which was not the part of the original vehicle fitment of the manufacturer at the time of new vehicle delivery .
- (iii) Clutch plate/Pressure plate/ clutch release bearing
- (iv) Fuel system- Injectors/ Fuel pump
- (v) AC System- Compressor/condenser/evaporator
- (vi) Electrical system- Self-starter/Alternator.
- (vii) Any parts replaced under vehicle insurance [Accidental] claim or customer paid shall not be admitted under driveline warranty
- (viii) Any parts and labor costs incurred in connection with, required or recommended maintenance service, as outlined in the maintenance section of owner's manual, provided with the new Vehicle.
- (ix) Normal maintenance service such as engine tune-up, cleaning and polishing, wheel balancing and alignment, headlight aiming, replacement of filters, windshield wiper inserts, key fob batteries, wiper blades, gasket (other than cylinder head gasket), light bulbs (HID/LED) and lamps, spark plugs, distributor points, drive belts, lubricants and coolant, brake linings, brake pads, brake shoes, brake discs, brushes, remote key batteries, lenses, glasses, cable (accelerator/hand brake), timing chain pads, mountings (including engine mounting), high tension cords, rubber parts & seals, fuses and relay items.
- (x) Damage or failures resulting from misuse or overloading outside the recommendations in Your owner's manual, towing without suitable equipment (as recommended by Toyota), accident, theft or fire. Any problem caused by the use of contaminated or incorrect types and grades of fuel, oil or lubricants. Lack of performance of proper maintenance services as outlined in the maintenance section of the owner's manual provided with the Vehicle. Use of non-genuine Toyota parts. Alteration, tempering or improper repair. Glass breakage & glass items. Normal wear or tear, including dents, chips or scratches. Stone chipping, chemical fallout (acid rain), tree sap, salt, hail, wind/sand storm, lighting, flood or other environmental conditions (rusting) or natural calamity & chocking. Repairs not performed by an authorized Toyota dealer or distributor
- (xi) Normal deterioration of trim, paint or other appearance items, body work, water ingress and corrosion.
- (xii) The parts which are mentioned in scheduled maintenance, cosmetic damage and normal noise and vibration

